

Alliance for Person-Centered Care

PUBLIC WEBINAR

MAY 15, 2024



Outline

Alliance Motivation and Purpose

CMS and Member Perspectives

Plan of Action and Closing Thoughts

Logistics

1

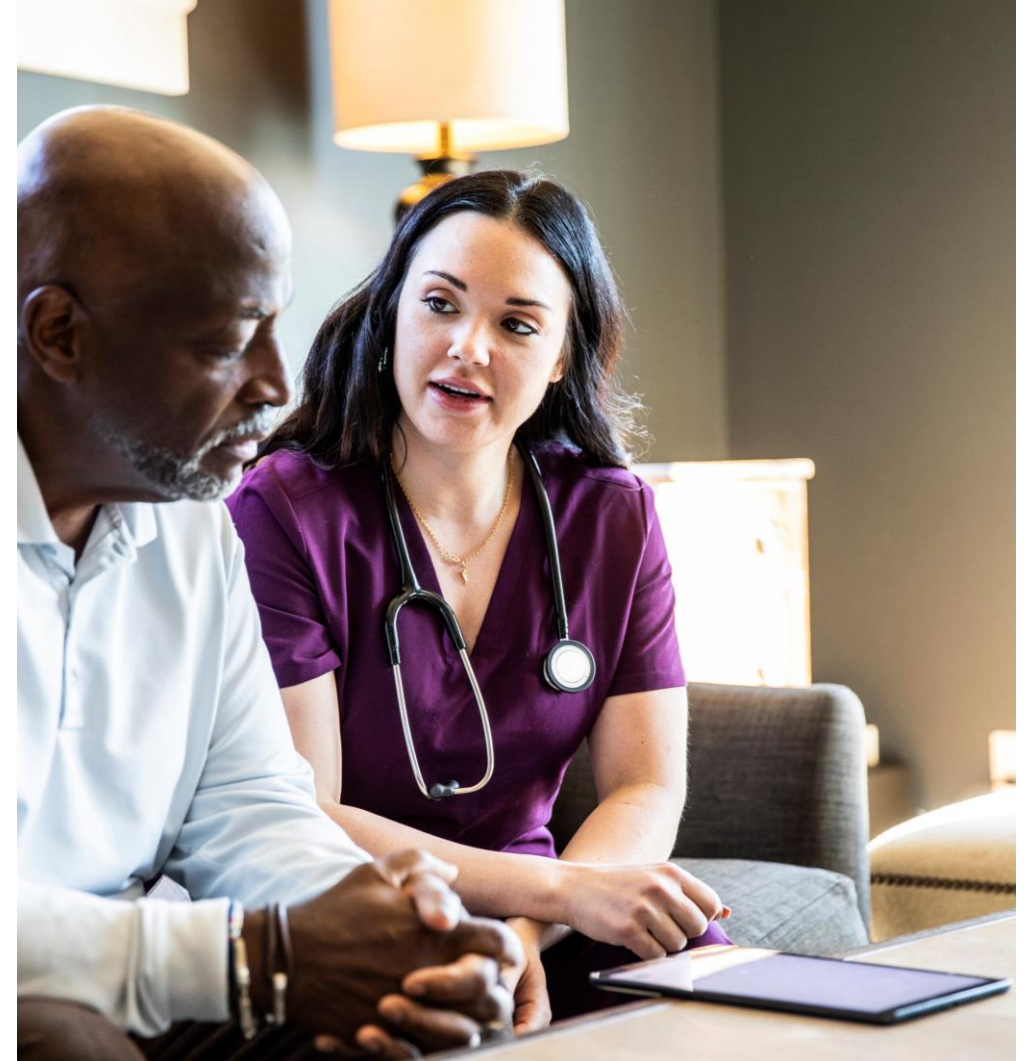
Please use the Q&A functionality for questions or comments.

2

After the webinar, we will be sending out slides and a Zoom recording; there will also be a short survey to indicate interest in joining the Alliance.

3

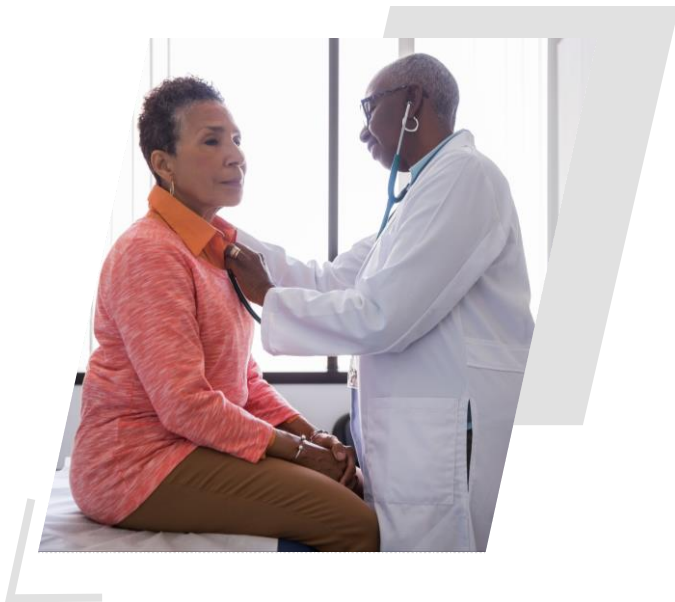
Reminder for members that the recurring Alliance meeting is immediately following the webinar.



Alliance Motivation and Purpose



Who We Are – The Alliance for Person-Centered Care



A group of stakeholders with a common interest in developing **consensus solutions** for incorporating person-centered care and the use of performance measures based on **patient-reported data** in clinical care and quality programs

Alliance Members



Motivation

The federal government seeks to align on measures for person-centered care in federal programs, creating a new opportunity for measures that capture the patient voice.

- Person-centered care is one of the domains of CMS Universal Foundation for quality.
- CMS has set a goal to have *25% of the measures or score in quality programs* based on measures based on patient-reported outcome measures (PROMs).

Preliminary Adult and Pediatric Universal Foundation Measures.*	
Domain	Identification Number and Name
Adult	
Wellness and prevention	139: Colorectal cancer screening 93: Breast cancer screening 26: Adult immunization status
Chronic conditions	167: Controlling high blood pressure 204: Hemoglobin A1c poor control (>9%)
Behavioral health	672: Screening for depression and follow-up plan 394: Initiation and engagement of substance use disorder treatment
Seamless care coordination	561 or 44: Plan all-cause readmissions or all-cause hospital readmissions
Person-centered care	158 (varies by program): Consumer Assessment of Healthcare Providers and Systems overall rating measures
Equity	Identification number undetermined: Screening for social drivers of health

• <https://www.nejm.org/doi/full/10.1056/NEJMp2215539>; CMS. National Quality Strategy 2023. <https://www.cms.gov/files/document/cms-national-quality-strategy-handout.pdf>

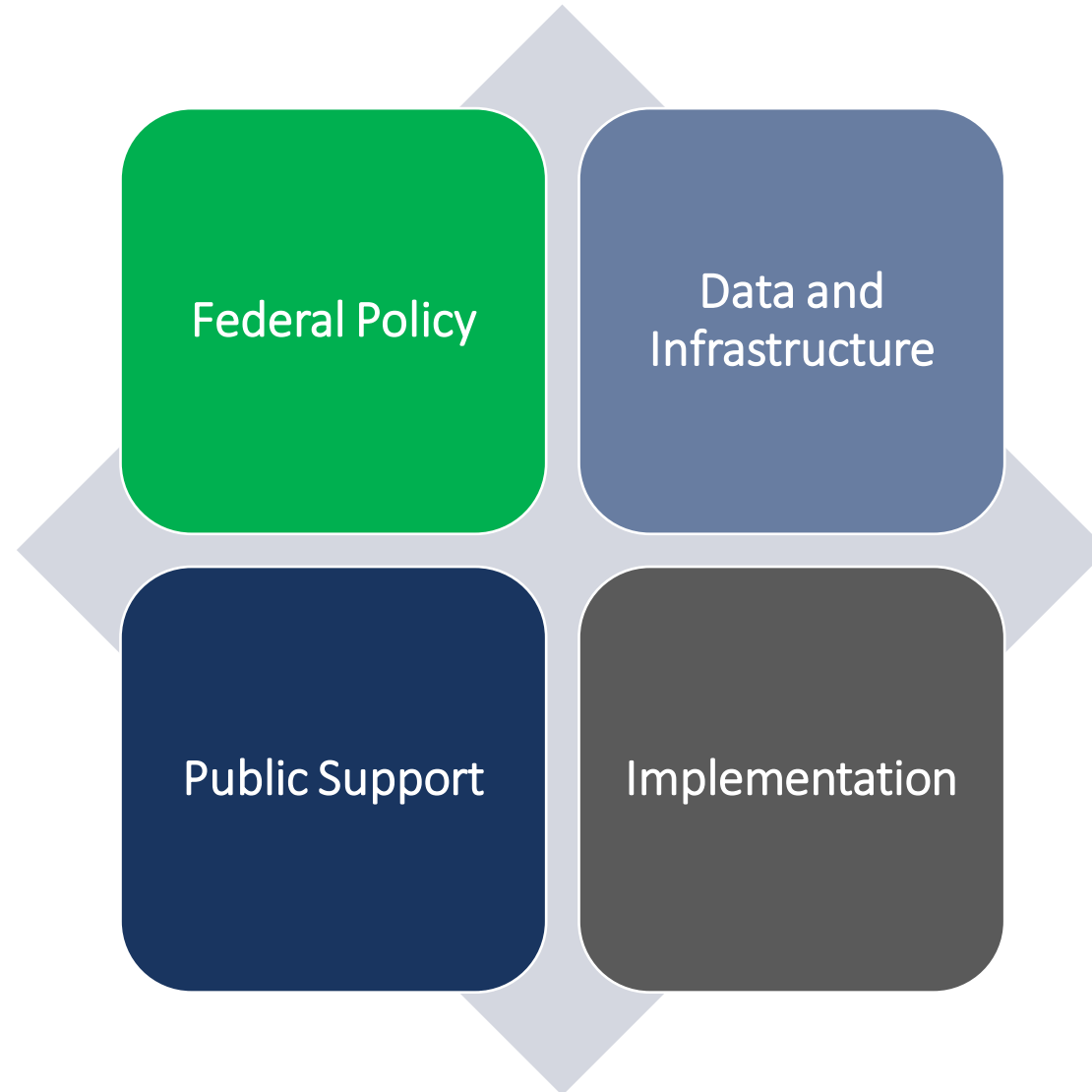
Stakeholder Research

	Patient Voice	Measures based on patient-reported data are the next generation of quality measures.
	Partnership	Patient-reported data can serve as a foundation for building a more effective clinician-patient partnership.
	What matters	Patient-reported data should capture what is important to people during their care process.
	New Approaches	Stakeholders are seeking alternatives to current approaches.

Obstacles

How the Federal government will encourage and/or require such measures.

How the public will embrace and demand data on person-centered care.



What IT infrastructure and data requirements are needed.

How results will be made actionable for clinical teams.

Future State

Effective use of patient-reported data can enable person-centered care.



PATIENTS FEEL EMPOWERED



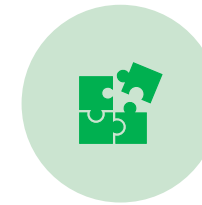
CLINICAL TEAMS ARE BOUGHT IN



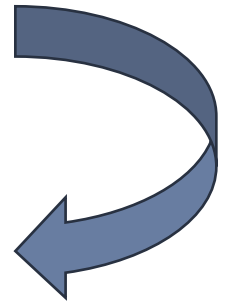
TOOLS MAKE IT EASY & EQUITABLE



THERE ARE POLICY INCENTIVES



THE INVESTMENTS PROVIDE VALUE



All stakeholders derive benefit from a high-functioning, person-centered, equitable, value-based system of care.

Perspectives





Susannah Bernheim

Chief Quality Officer and Senior Advisor - CMMI



Dave White
Patient Advocate



Hilary Hatch
Phreesia



Vaile Wright
APA



Mai Pham
IEC

Plan of Action



Proposed Work Plan

Goal: All stakeholders derive benefit from a **high-functioning, person-centered, equitable, value-based** system of care.

1 | Policy Deliverables

- Statement of Principles for Use of Patient-Reported Data
- Investing in Patient-Reported Data
- Strategic Policy Roadmap for Transitioning to Measures Using Patient-Reported Data



2 | Data & Infrastructure Deliverables

- Standards for Patient-Reported Data Collection
- Updated Interoperability Tools (e.g., FHIR Implementation Guide)



3 | Implementation Deliverables

- Playbook for Health Care Organizations
- Best Practices Guide for Clinical Teams
- Playbook for Patients



Membership – Join Us!

Responsibilities

- Devote time to Alliance work.
- Each member organization contributes resources.
- Each member has equal input in consensus building.
- Deliberations are confidential.
- Efforts to gain broad input and feedback planned.

Benefits

- Influence and advocate for policies that prioritize person-centered care.
- Contribute directly to the development of practical policy solutions and technical innovations that expand the use of patient-reported data.
- Forge enduring relationships with stakeholders and gain valuable insights from diverse organizations.

Thank You For Joining!

